



## **Access Statement for The Great Western Hotel, Narrowcliff, Newquay, Cornwall, TR7 2NE**

### **Introduction**

The newly refurbished Great Western Hotel in Newquay is a perfect spot to stay, eat and drink on Cornwall's breathtaking Atlantic coastline.

Set in the heart of Newquay, with a superb sea view, cliff top garden and terrace and only a few steps from the golden sandy beach and the sea, the Great Western Hotel offers some of the best value accommodation\* in Newquay for relaxation, informality and comfort.

Steam, the Hotel bar and restaurant, offers the best in informal dining and socialising throughout the day and into the evening, with a menu of locally sourced dishes which blend Cornwall with the Mediterranean. All the food is freshly prepared and locally sourced where possible while the well stocked and stylish bar offers a full range of drinks.

### **Pre-Arrival**

- Directions ~ You can arrive in Newquay by air, rail and road:
  - By road  
Approaching Newquay on the A30. Leave the A30 sign-posted Newquay A392. Follow the signs for Newquay and continue for approximately 5 miles to Quintrell Downs. At the roundabout take the right-hand exit into Quintrell Road (A3058) over the level crossing (sign-posted Newquay Porth and Henvor Road). Carry along this road for approximately 3 miles. You go straight over two mini roundabouts. After the second one continue for 400yds. The Great Western Hotel is on the right.

- Parking  
The hotel has very few parking spaces for residents. There is a large Pay and Display public car park on Tolcarne Road within a short walk of the hotel. Please ask at Reception when booking.
- By rail  
Newquay is served by a branch line which links at Par to the mainline services from Penzance to London, the Midlands and the North. In peak season, First Great Western operates direct services from London Paddington to Newquay. The Great Western Hotel is a couple of minutes walk from Newquay Station.
- By air  
Newquay Airport operates scheduled services to London Gatwick, London Stansted, Plymouth, Bristol, Birmingham, Leeds / Bradford, Manchester, Newcastle, Edinburgh and Dublin.

### **Arrival & Car Parking Facilities**

- The hotel has very few parking spaces for residents. There is a large Pay and Display public car park on Tolcarne Road within a short walk of the hotel. Please ask at Reception when booking.
- The Car Park is well lit and adequately marked.
- Designated Disabled parking bay located at the front door entrance.
- Electronic door access pads located on the front door and entrance door to reception area.

### **Main Entrance, Reception & Ticketing Area**

- Wide entrance with good access.
- Electronic door access pads located on the front door and entrance door to reception area.
- Low counter top available for wheelchair users.
- Adequate lighting throughout this area.

- Carpeted area all on one level with no steps or stairs in this area.
- Staff happy to assist when needed.
- Tables & chairs provided within this area which are also moveable.

### **Public Areas - Hall, Stairs, Landing, Corridors etc**

- Adequate lighting throughout.
- Carpeted halls, stairs, landings and corridors with wide access throughout.
- WC's provided on ground level. See WC section below for more details.
- Passenger Lift provided to main building upper floors with good wide access.

### **Public Areas - Sitting room, lounges, lobbies etc**

- Well lit areas, carpeted throughout except for the wooden dance floor.
- Wide access throughout this area.
- Moveable furniture (tables / chairs) within this area.
- Flat ground floor with no steps or stairs within this area.

### **Public WCs**

- The WC's are found on the ground floor just behind the Reception area and en-route to the Bar / Restaurant areas.
- A Disabled WC is also provided. RADAR locked with key available at the Bar. Please ask any member of Staff who will be happy to get the key for you.
- The Disabled WC is unisex with baby changing facilities.
- An Emergency pull cord installed and can be heard in Reception.
- There is good wide access throughout the Disabled WC with the following measurements: Sink 735mm / Toilet 480mm.
- Handrails are provided within the Disabled WC.

## **Restaurant / Dining Room, Bar & Bar area, Take Away & Cafe**

- Steam Bar and Dining
- Food and Drink
- Steam Bar, provides informal dining, drinks and snacks in relaxed comfortable surroundings.
- Open from breakfast, Steam is an ideal place to meet family and friends at any time of the year whether for a hearty Cornish breakfast before you venture into the surf, a wholesome Sunday lunch after a walk on the beach or a drink and a catch up with friends in the evening. With a large garden terrace for al fresco dining, stylish contemporary restaurant and impressive bar. Which ever you choose you can be assured of attentive service, freshly prepared good food and a wide choice of drinks.
- Uniform and adequate lighting provided throughout these areas.
- Wide, level, carpeted area all on the ground floor with no steps, stairs or inclines.
- Tables and chairs can be moved, please ask Staff if you need any special seating arrangements.
- Large font menus are available on request.
- Allergies and special dietary requirements are catered for; please call in advance to discuss your needs.
- WC's are located in the corridor en-route to the Reception area.

## **Laundry**

- None

## **Shop**

- No shop however there are Cornish products on sale at the Reception. Please ask Staff for details.

## **Treatment room/s**

- None

## **Outdoor Facilities**

- A large garden terrace for al fresco dining, stylish contemporary restaurant and impressive bar.
- Terrace is paved with new slabs and is undercover with a new designer canopy. Tables and chairs can be moved please ask staff if you require assistance. Wide access throughout this area.
- The undercover area offers heating for those occasional days and nights that it is required. Adequately lit in this area.
- Grassed area is located through the terrace area with picnic tables.
- Landscaped gardens with superb coastal views (weather permitting)!

## **Conference & Meeting Rooms, Banqueting**

- Conferences, Parties and Weddings
- We are delighted to host parties, wedding receptions and business conferences. Our function room caters for up to 96 people.
- Flat, carpeted and on ground level with no steps or stairs. The room is well lit throughout.
- Drop down screen is provided. Moveable seating and tables are available in this area.
- WC's are located to the left of the room en-route to the Reception area.

## **Clubs & Entertainment**

- None

## **Bedrooms & Sleeping Areas**

- Hotel Rooms
- The Great Western Hotel, Newquay has 65 bedrooms all Ensuite.
- A bedroom has been specially designed for wheelchair users. Please Tel: (01637 872010) to find out details and check for availability of this room.
- Located on the first floor with access via the lift (which has Braille push buttons) the corridor is 1340mm wide at its narrowest.
- The door into the room is 815mm wide. It has a double and a single bed, TV, Kettle with Tea & coffee, a large walk in closet with low coat hooks & clothes rail. The light switches for the rooms are also provided at 960mm from the floor. The bathroom has a wide 815mm access. Fitted with handrails for the WC and the bath also low light switches for this room. The sink is 815mm high / the WC is 355mm high. Adequate lighting throughout, carpeted and on one level.
- Details of the other rooms:
  - **Superior**  
Spoil yourself in the sumptuous luxury of a Superior room. With the best views in the house, you can take in the breathtaking seascape while you luxuriate in the high quality surroundings.
  - **Premium**  
Larger rooms with guaranteed sea views.
  - **Standard**  
The majority of our bedrooms are Standard. These rooms are awaiting refurbishment and offer simple décor at a good price. If you want to get out and about and enjoy the best of what Newquay and Cornwall have to offer, then our Standard rooms provide an excellent value resting place.
- Whichever room you choose, we can guarantee cleanliness and comfort. Rooms tend to be large and bright. All are ensuite with bath or shower and provide complimentary toiletries, TV, phone and facilities to make hot drinks.

- Make the most of the location by choosing a room with a sea view.
- Great Western hotel has a non smoking policy. Smoking is not permitted in any of the hotels bedrooms or their balconies. Smoking is permitted on designated areas of our terraces.
- Sorry, no pets. Guide dogs and service dogs allowed.
- Make your stay extra special by choosing some treats from the menu below:
  - Flowers  
We can supply a bouquet of freshly cut fragrant flowers for your room.
  - Champagne and wine  
Pre-order a chilled bottle of Champagne or a fine bottle of wine for your room when you arrive.
  - Chocolates  
Order a selection of hand crafted finest chocolates.

### **Bathroom, Shower-room & WC [Ensuite or Shared]**

- All rooms are Ensuite.

### **Self-Catering Kitchen**

- None

### **Additional Information**

- Ground Floor totally refurbished in 2008.
- There is an abundance of things to do when you holiday in Newquay and in Cornwall:
  - Surfing
  - Wandering on the beaches
  - Fishing
  - The Lost Gardens of Heligan and the Eden Project are both within a 35 minute drive.
  - Crealy Adventure Park
  - Waterworld in Newquay
  - Nearby leisure centres

- Walking the cliff paths and inland walks
  - Tintagel castle
  - Lands End
- Address: The Great Western Hotel, Narrowcliff, Newquay, Cornwall, TR7 2NE
  - Telephone: 01637 872010
  - Fax: 01637 874435
  - Minicom: None
  - Email: [greatwestern@staustellbrewery.co.uk](mailto:greatwestern@staustellbrewery.co.uk)
  - Website: [www.greatwesternnewquay.co.uk](http://www.greatwesternnewquay.co.uk)
  - Grid reference: SW 815 618 GB Grid
  - Hours of operation: Reception is staffed 24 hours a day; open from breakfast, Steam is an ideal place to meet family and friends at any time of the year whether for a hearty Cornish breakfast before you venture into the surf, a wholesome Sunday lunch after a walk on the beach or a drink and a catch up with friends in the evening.
- Emergency number: Ask reception for further details
  - Local carers: Ask at reception for details
  - Local equipment hire companies: The Mobility Centre (St Austell) 01726 624 060
- Local public transport numbers:
    - Travel Line SouthWest +44 (0)870 6082608
    - Western Greyhound +44 (0)1637 871871
    - Railway enquiries +44 (0)8457 484950
    - Newquay Airport +44 (0)1637 860600
    - Isles of Scilly Travel +44 (0)845 7105555
    - Eden Project Branch line +44 (0)1872 273453
- Local accessible taxi numbers: 123 ASSOCIATED TAXIS LTD - Newquay Tel: +44 (0)1637 851234 A well-established taxi company, offering genuine 24 hour service, competitive rates, distance no object. All drivers cleared on enhanced police check. Prior bookings at 20% discount on metered rate.

Typical price Newquay Airport to Newquay railway station  
£10.00

### **Future Plans**

- None

### **Contact Telephone and Email Address**

**We welcome your feedback to help us continually improve if you have any comments please phone 01637872010 or email [greatwestern@staustellbrewery.co.uk](mailto:greatwestern@staustellbrewery.co.uk)**